

## Fortude helps a US-based, global leader in metal working fluids drive digital maturity on Infor CloudSuite Chemicals



Ohio, USA



Industrial Chemical Manufacturing



Infor CloudSuite Chemicals & digital transformation

A global leader in developing and marketing cutting-edge metalworking fluids, faced significant challenges in advancing its digital transformation goals. The company encountered barriers related to outdated systems, manual processes, and limited integration capabilities.

To address these issues, the organization partnered with Fortude to optimize its existing Infor CloudSuite Chemicals implementation and conduct a Digital Maturity Assessment (DMA). This strategic assessment helped uncover key gaps, define a clear transformation roadmap, and provide actionable recommendations to achieve its long-term goals.

### Challenges

The company faced several challenges:



#### Infrastructure

Incomplete infrastructure hampered cloud migration and global integration efforts.



#### Legacy systems

Outdated, on-premise systems created barriers to scalability and modernization.



#### Integrations

Complex integration issues across systems and data sources.



#### Data

Consolidating reports from multiple systems required extensive manual effort, limiting drilldown capabilities and delaying actionable analysis.

## Solutions

Fortude worked closely with the company to:

### Conduct a Digital Maturity Assessment (DMA)

The DMA served as a cornerstone of the engagement. Fortude's experts conducted a week-long assessment to gain a comprehensive understanding of the company's business processes, technological ecosystem, and strategic objectives.

The assessment provided:

- A high-level strategy and roadmap for digital transformation.
- Actionable recommendations for optimizing current technology investments and planning future initiatives.
- Alignment of technology and business goals for long-term success.

### Optimize Infor CloudSuite Chemicals

To improve the effectiveness of the existing ERP system, Fortude:

- Optimized the Factory Track module to streamline inventory management.
- Enhanced supply chain workflows, providing immediate value.
- Delivered training sessions to ensure the team could fully leverage the ERP system.

### Provide Advisory Services

Fortude offered advisory support, particularly in Program Increment (PI) Planning, ensuring that the company's technology roadmap was aligned with its broader strategic goals.

## Impact

Fortude's engagement delivered tangible and strategic benefits:

### Inventory optimization

Factory Track improvements reduced the time needed for inventory counts from one week to a single day.

### Maximized ERP value

The optimization of supply chain and finance modules helped the company realize the full potential of its Infor CloudSuite Chemicals investment.

### Strategic roadmap

The Digital Maturity Assessment provided a bird's-eye view of the organization's current state, enabling informed decision-making to achieve its global digital transformation goals.

### Future scalability

Planned rollouts of additional divisions onto Infor CloudSuite Chemicals multitenant are expected to drive cost efficiencies and simplify implementations.

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As a global digital solutions company, we work with businesses to modernize ERP, harness data and AI, automate processes, and build cloud-enabled operations that are smarter, faster, and more resilient. That's how we are turning technology into real business impact.

Serving over 120 organizations worldwide, we combine deep domain expertise with strong platform capabilities across ecosystems such as Infor and Microsoft. From transformation foundations to next-generation innovation, we deliver digital solutions that matter.