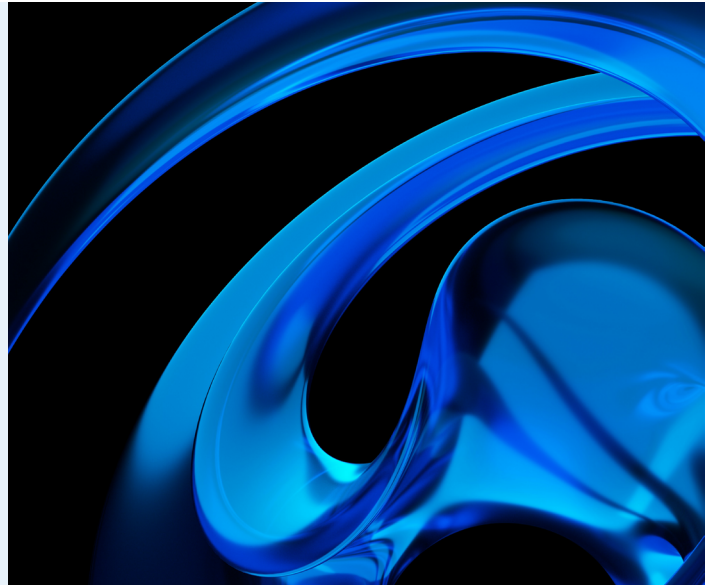


FORTUDE

 **Microsoft**
Solutions Partner
Data & AI
Azure

 **Microsoft**
Solutions Partner
Digital & App Innovation
Azure

Fortude helps a connectivity and communications technology group establish a future-ready analytics foundation



 **Australia**

 **Diversified Industries (Technology, Distribution, Manufacturing)**

 **Pre-built accelerators & data strategy**

A diversified Australian business group, was preparing to modernise its core operations with the implementation of Infor CloudSuite, replacing its legacy system. With CloudSuite managing ongoing transactions and historical data retained in the legacy system, the group needed a cohesive data architecture to bridge the past and the future.

Challenges



ERP transition complexity

The data needed to be extracted and harmonised from two ERPs, while also addressing the complexities in reporting within the systems.



Fragmented reporting landscape

Business-critical reporting relied on QlikView and manually maintained Excel files, limiting scalability and consistency.



Tight timelines for reporting

Priority analytics had to go live in sync with the CloudSuite implementation.



Lack of a centralised analytics framework

The group did not have a standardised platform or architecture for descriptive and diagnostic analytics.



Cloud-centric strategy

The business preferred an Azure-based architecture, with a long-term goal of transitioning to Microsoft Fabric for enterprise analytics.

Solution

Fortude enabled the group to future-proof their data and analytics foundation by delivering:

Data lakehouse-oriented architecture using Fortude's Lakehouse accelerator

Built a foundation for end-to-end analytics with a data platform encompassing data ingestion, and curation incorporating data across both ERPs and Excel sources.

Priority dashboards

Delivered an enterprise data warehouse, BI semantic models, and reports using Fortude's prebuilt analytics accelerators across Sales, and Finance incorporating over 50+ key business metrics into the unified analytics model.

Azure platform deployment

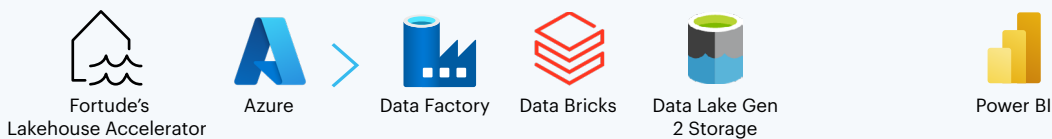
Leveraged the Azure cloud platform to align with the group's cloud-first strategy and enabled future migration to Microsoft Fabric.

Phased rollout

Implemented the solution in a structured, two-phase approach to ensure agility and alignment with CloudSuite's go-live schedule.

End-user training

Provided guidance and enablement for technical teams to adopt and derive value from the analytics platform.



Impact

- Fast paced implementation with Fortude's accelerators within 4-8 weeks.
- Standard foundation solution for Infor CloudSuite reporting needs.
- Consolidated reporting across multiple systems, reducing redundancy and ensuring a single source of truth.
- Ensured that key reports were ready to support business operations from day one of CloudSuite's go-live.
- Designed the platform to be extensible for predictive and AI scenarios, and future-ready for Microsoft Fabric adoption.
- Replaced manual and siloed reporting with automated, scalable dashboards and governed analytics.
- Equipped users across Sales, and Finance with timely, reliable data to drive better business outcomes.

What's next?

- Driving efficiency and intelligent automation through AI technologies.
- Advancing sustainability initiatives through technology enablement.

Comments from the customer

In just three months, Fortude successfully advised on and implemented a Data Lake foundation, integrated it with our M3 multi-tenant environment, and established the business analytics required to support key decision-making processes.